



Life Changing Rehabilitation

# Claire Marley

## Group Operations Lead

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Neural Pathways

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### PERSONAL AND CAREER JOURNEY

Claire has over 20 years administration and financial experience and previously worked for a large banking group before transferring her skills into the legal sector. Claire decided that after years of working for larger organisations she wanted to work for a company that made a difference to people's lives and as such she pursued a job opportunity at Neural Pathways.

Since joining Neural Pathways, both Claire and the company have never looked back. She has been fundamental in using her skills and expertise in setting up new administration and financial systems, to help make the processes more streamlined and functional to the whole team.

Claire is a very meticulous with a very keen attention to detail and prides herself on the quality of work that is delivered. This attention to detail is cascaded to all of our admin teams, to ensure that the same standards are met no matter where the client is in the UK.

Claire has taken the time over the years to understand our client group and understand the difference we as a company can make to people's lives. Despite having no previous care or therapy experience Claire has made it her business to understand the needs of our clients and ensure the promise to them is fulfilled.

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## KEY SKILLS

### Operational Skills

- Insightful to the dynamics and support needs of the team.
- Analytical and can assess and analyse a situation and provide a suitable solutions.
- Ability to synthesize
- Able to look at existing processes, examine them, and identify necessary solutions.
- Innovative and forward thinking
- Ability to provide flexibility and adaptability responsive to client and team needs
- Providing smart and creative recommendations for business process improvement.

### Other professional skills

- The ability to wear multiple hats to help adapt to different situations and environments
- Highly organized
- A passion for work coupled with an ability to set own standards for excellence
- Understanding people across multiple functions and roles and leveraging their strengths in order to meet objectives.

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## EDUCATION

***BA (Hons) Business Management***  
Sheffield University 1998 - 2000

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